ONE BUSINESS VILLAGE · VIRTUAL OFFICE

Your whole office, without the office.

A real UK business address, your post in an app and a phone that's always answered, wherever in the UK you work. Set up online, no visit needed.

1 Emily Street, Hull HU9 1ND

1 West Dock Street, Hull HU3 4HH

Prices include VAT nothing to add



Choose your virtual office package

Prices include VAT · Monthly by credit or debit card · Pay yearly and save

Private
Director's Address

£12 /year

Paid yearly only

- Home address kept private
- Official post scanned free to your app and email
- Extra directors £6

Base
Business Address

£12 /month

by card · or £120 a year paid in full, save £24

- Registered office
- Address for website and invoices
- All post scanned free to your app and email

MOST POPULAR

Front Desk
Address + Receptionist

£22 /month

by card · or £240 a year paid in full, save £24

- Everything in Base
- Your own business number
- AI receptionist: 50 calls a month, then 35p each
- Phone app: calls in and out, 100 UK minutes

Front Desk Plus
Double the answered calls

£28 /month

by card · or £300 a year paid in full, save £36

- Double the answered calls: 100 a month
- All of Front Desk, incl. app and 100 minutes
- Then 35p a call

Head Office
Complete

£50 /month

by card · or £576 a year paid in full, save £24

- Everything, for 4 directors, 250 answered calls
- 4 phone apps, 400 minutes shared
- 2 meeting room hours a month
- Real person backs up calls; then 35p a call
- Forwarding handling included, postage extra

Line
Phone Number + App

£6 /month

by card · or £60 a year paid in full, save £12

- Your own business number
- Phone app: calls show your number
- 100 UK minutes a month

ONE BUSINESS VILLAGE · VIRTUAL OFFICE

Compare every package

Everything each package includes, side by side

	Private Director's Address	Base Business Address	Front Desk Address + Receptionist	Front Desk Plus Double the answered calls	Head Office Complete	Line Phone Number + App
PRICE						
Monthly by credit or debit card	–	**£12**	**£22**	**£28**	**£50**	**£6**
Or pay yearly in full	**£12**	£120	£240	£300	£576	£60
Paying yearly saves you	–	**£24**	**£24**	**£36**	**£24**	**£12**
ADDRESS						
Directors included	1	1	1	1	**4**	–
Director's service address	✓	✓	✓	✓	✓	–
Registered office address	–	✓	✓	✓	✓	–
Address for website and invoices	–	✓	✓	✓	✓	–
POST						
Free scans to your app and email	**Official only**	✓	✓	✓	✓	–
Forwarding handling included (postage extra)	–	–	–	–	✓	–
PHONE						
Your own business number	–	–	✓	✓	✓	✓
AI receptionist answers your calls	–	–	✓	✓	✓	–
Answered calls a month	–	–	**50**	**100 (double)**	**250 shared**	–
Extra answered calls, AI or person	–	–	**35p**	**35p**	**35p**	–
Call forwarding	–	–	✓	✓	✓	–
Real person backs up your calls	–	–	–	–	✓	–
Phone app users	–	–	1	1	**4**	1
Outgoing UK minutes a month	–	–	**100**	100	**400 shared**	100
OFFICE						
Meeting room hours a month	–	–	–	–	**2**	–
20% off meeting room hire	✓	✓	✓	✓	✓	✓

HOW WE COMPARE

Prices checked 4 Nov 2026

Director's service address

Us	**£12**/year
1st Formations	**£26 + VAT/year**

Extra directors £6 a year each with us.

Registered office + post scanning

Us	**£12**/month
Hoxton Mix	**£24.99/month**

Their Scan Lite plan, billed monthly.

AI receptionist

Us, with your address and number	**£22**/month
Fasthosts	**£39/month**

Their AI Receptionist Lite, receptionist only. Ours includes 50 answered calls a month, then 35p a call. Competitor prices from their websites, 4 Nov 2026.

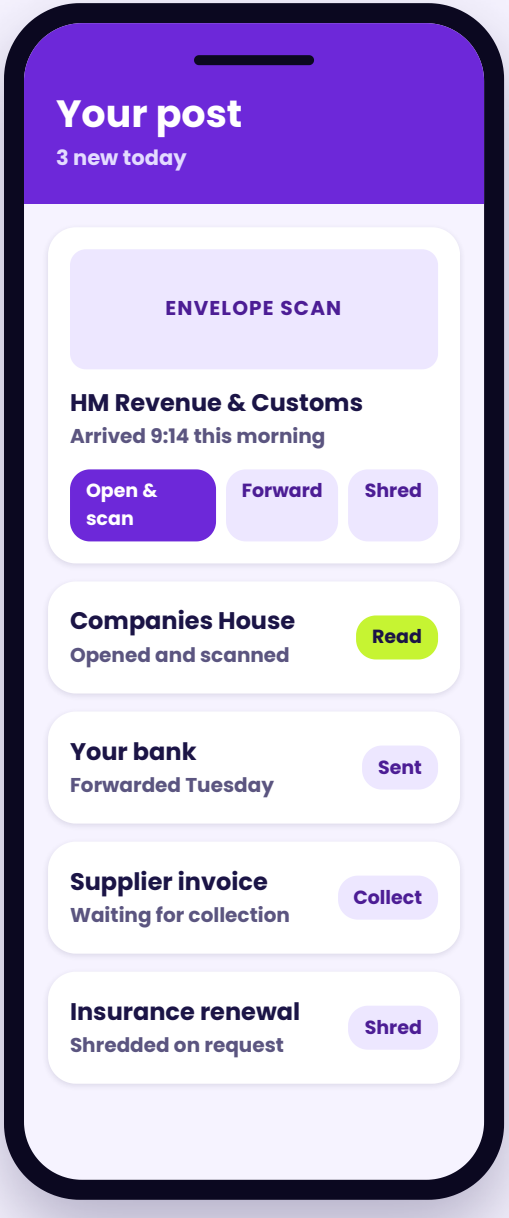
MessageRoom

Virtual office services are provided by Kowerk Ltd T/A MessageRoom (company no. 08390738).
Kowerk Ltd is supervised by HMRC for anti-money laundering under the Money Laundering Regulations 2017, registration no. XAML00000171369.

ONE BUSINESS VILLAGE

Your post, in your pocket

Scans to app and email: free | Email alerts: free | Text alerts: 5p each



When post arrives, we scan the envelope into your app and let you know. Then you choose what happens next, from anywhere.

Scan

Want to see inside? Tap, and we open it and scan it to your app and email.

Free

Collect

We keep your originals safe until you pick them up.

Free

Forward

We post the originals to you, one at a time or bundled weekly.

Postage + handling

Shred

Only when you say so, we securely shred the originals.

Free

FORWARDING PRICES

Single letter	**Postage + 50p**
Weekly bundle, up to 10 letters	**Postage + £1 an envelope**
Tracked or urgent letter	**Delivery cost + handling**
Parcels (if accepted)	**Postage + from £2.50**
Overseas and large parcels	**Quoted first**

Prepaid credit

Start with **£10**. We top it up when it falls below **£3**. It pays for postage, handling and text alerts as you use them.

Head Office package: forwarding handling included; postage charged separately.

HOW IT WORKS

1. **Post arrives** — At Emily Street or West Dock Street.
2. **We scan it** — The envelope goes into your app.
3. **You get an alert** — By email, or text if you prefer.
4. **You choose** — Scan, collect, forward or shred.

Standard envelopes and packing included · Each company needs its own package · Royal Mail address listing available, ask us

ONE BUSINESS VILLAGE

A voice for your business

Your AI receptionist answers every call in your business name and sends you the message.

Answers in your name
Callers hear a greeting you choose, then it finds out why they're calling.

Messages to your inbox
Name, number, what they want and the best time to call back.

Answers common questions
Opening hours, services, location, and the questions that qualify a lead.

Busy times and evenings
Picks up when you're busy, can't answer or have finished for the day.

Call forwarding
Calls put through to your mobile or another number, and urgent ones flagged.

Call back on your number
With the phone app, your business number shows when you call.

EXAMPLE MESSAGE · 10:42

Tom Reed, Reed Plumbing

Wants a quote for an office refit next month. Please call back after 2pm on 07700 900123.

Answered calls over your package allowance are 35p each, whether the AI or a real person answers. Text alerts and calendar booking are set up on request; ask what's available for your package.

Meet in person

Customers save 20%

Room	Hour	Half day	Full day	You pay an hour
Up to 4 · Emily Street	£15	£45	£75	**£12**
Up to 10 · West Dock Street	£25	£75	£125	**£20**
Up to 16 · Emily Street	£30	£90	£150	**£24**

Wi-Fi, screen, water, tea and coffee included. Catering extra. 20% off half and full days too. Prices include VAT.

Set up today, from anywhere in the UK

01482 247024

hello@obv.one · obv.one

1 Emily Street, Kingston upon Hull HU9 1ND · 1 West Dock Street, Kingston upon Hull HU3 4HH
Monthly plans paid by credit or debit card on a 12-month term.

HOW IT WORKS

1. **A customer calls** — Your own business number.
2. **Answered in your name** — Every call, with the greeting you choose.
3. **Message to your inbox** — Who called, why and when to call back.
4. **You call them back** — Whenever it suits you.

MessageRoom Anti-money laundering: Kowerk Ltd T/A MessageRoom is supervised by HMRC, registration no. XAML00000171369. We check ID for every customer.

ONE BUSINESS VILLAGE · AI RECEPTIONIST

AI receptionist, from £15 a month

Your own local business number, answered in your business name. No office or address needed. Prices include VAT.

Answer

AI receptionist + business number

£15 /month

by card · 12-month term

- ✓ Your own local business number
- ✓ AI receptionist answers in your business name
- ✓ **50 answered calls** a month
- ✓ Messages by text and email
- \+ Then 35p an answered call

MOST POPULAR

Answer Plus

Double the calls + call transfer

£20 /month

by card · 12-month term

- ✓ Everything in Answer
- ✓ **100 answered calls** a month
- ✓ Puts calls through to any number
- ✓ Phone app: calls show your number
- ✓ 100 UK minutes out a month
- \+ Then 35p an answered call

Answer Pro

More calls + human backup

£35 /month

by card · 12-month term

- ✓ Everything in Answer Plus
- ✓ **250 answered calls** a month
- ✓ A real person backs up your calls in office hours
- ✓ Appointment booking (coming soon)
- \+ Then 35p an answered call, AI or person

Need a business address too?

Front Desk adds a registered office address in Hull and post scanned to your app.

£22 /month

Set up online, from anywhere in the UK

01482 247024

hello@obv.one · obv.one

Pick your local number and greeting. We check your ID and send your agreement.

HOW IT WORKS

1. **Pick your number** — Choose any town or city area code.
2. **We answer your calls** — In your business name, with the greeting you choose.
3. **You get the message** — Who called, why and when to call back, by text or email.
4. **Or we put them through** — On Answer Plus and Pro, urgent calls go straight to you.

Extra answered calls are 35p each, AI or person. Monthly plans are paid by credit or debit card on a 12-month term. Prices include VAT.

MessageRoom

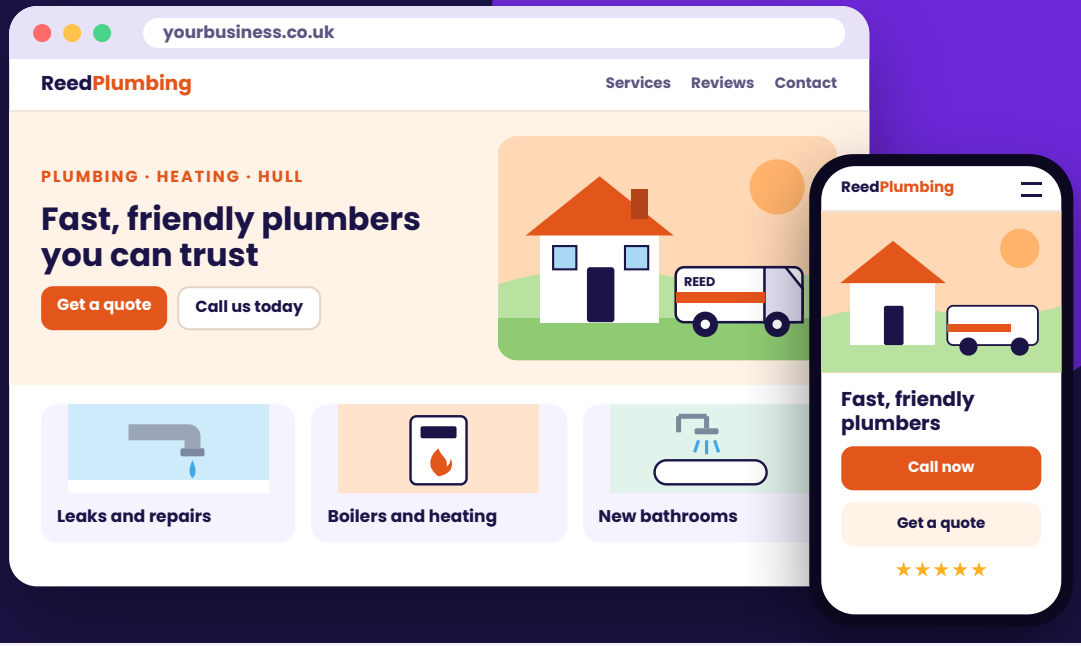
AI receptionist services by Kowerk Ltd T/A MessageRoom (company no. 08390738). Kowerk Ltd is supervised by HMRC for anti-money laundering, registration no. XAML00000171369.

ONE BUSINESS VILLAGE · WEBSITES

A website that wins you customers.

From the first idea to launch day and beyond. Designed around your customers, built to work on every phone, and looked after for you.

Websites from £320



Launch

New business website

- A clear, simple site to get you started
- Contact form and click-to-call
- Your business on Google Maps

Grow

Bigger site or redesign

- More pages for everything you do
- News or blog page
- Reviews and photo gallery

Sell

Online shop

- Add your products and photos
- Basket and secure checkout
- Easy to run yourself

Every package includes

- Mobile-friendly design
- Managed hosting, fast and secure
- Business email
- SEO set-up so you're found
- Ongoing support

Business cards

We design and print business cards for your business.

Already have a website? We can host and look after sites we didn't build too.

Get a quote: 01482 247024 or hello@obv.one

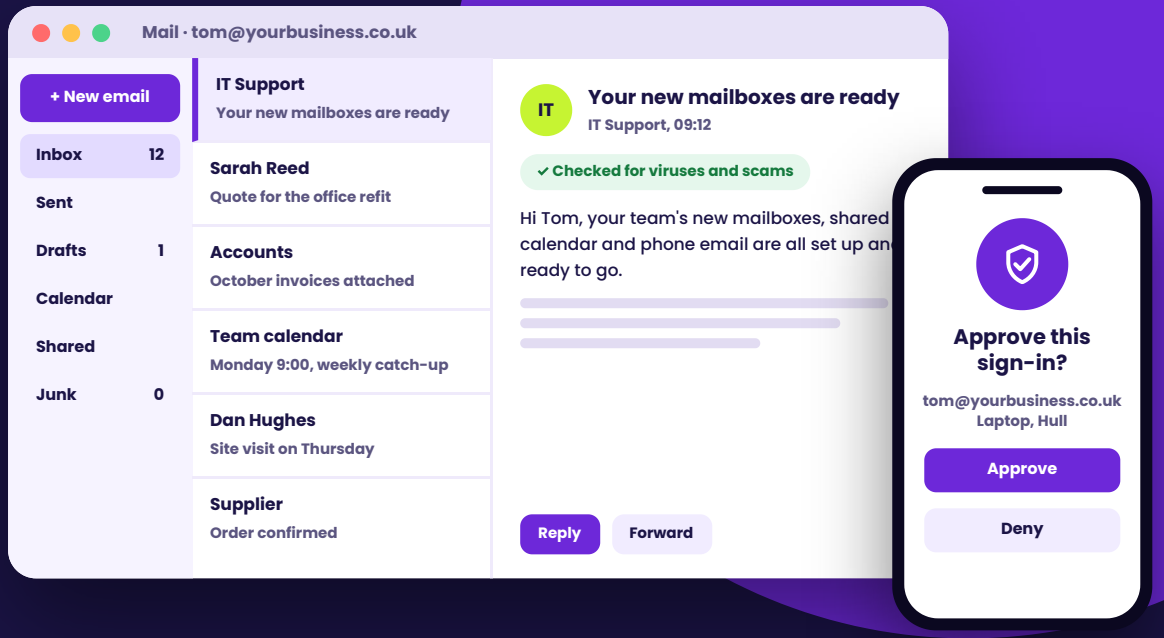
ONE BUSINESS VILLAGE · IT SUPPORT

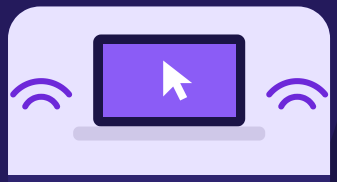
Your IT, sorted.

When something goes wrong, you need it fixed fast. We look after everyday problems, networks, Microsoft 365 and cybersecurity, so your team keeps working.

Microsoft Solutions Partner

Set-up, support and security for Microsoft 365.





Remote support

We log in securely and fix it there and then.



On-site support

An engineer at your door across Hull and East Yorkshire.



Microsoft 365

Set-up, email, users and moving from another system.



Networks

Servers, routers, firewalls and Wi-Fi, looked after.



Cybersecurity

Protect your systems, data and customers' details.



Managed IT

Problems spotted before they stop you working.

Something not working?

01482 247024

hello@obv.one, or visit obv.one

Microsoft 365 · Set-up · Outlook and email · User management · Security · Migrations · Support

Networks · Monitoring · Wi-Fi · Servers · Routers and firewalls · Troubleshooting · Maintenance

1 Emily Street, Kingston upon Hull HU9 1ND